

## Not Just Refurbished. Cisco Certified Refurbished.



Cisco® Certified Refurbished Equipment is a price-competitive and trusted alternative in those cases when buying new equipment is not an option. Fully refurbished to Cisco factory specifications, Cisco Certified Refurbished Equipment is backed by the same warranty, maintenance, and support options as the equivalent new product.

### ISO 9001/14001 Certified Processes

- **Inspection:** Each unit is subjected to a thorough screening and physical inspection at every step of the process.
- **Upgrades:** The serial number of each unit is checked against the Cisco database to determine if Engineering Change Orders (ECOs) apply. Software and hardware upgrades are performed in compliance with ECOs.
- **Restoration of default configuration:** Previous configuration and owner information is removed and the unit is returned to its default settings. Previous owner information recorded on Cisco databases is also erased.
- **Testing:** A comprehensive set of diagnostic, functional, and network traffic system tests are performed. Burn-in and/or thermal cycling tests are performed to help ensure quality.
- **Repair:** Units failing any inspection and testing are repaired to Cisco factory specifications, with the faulty components and boards replaced as applicable. The units are then subjected again to functional, network traffic system, burn-in, and thermal cycling tests as applicable.
- **Software:** A fully licensed and current shippable release of the software is installed to help ensure maximum performance and network compatibility.
- **Cleaning:** Each unit is cleaned and detailed. Old labels are removed and new labels applied. New fasteners and panels are installed as appropriate. Casings are cleaned, touched up, or repainted as applicable.
- **Packaging:** Units are carefully wrapped, placed in a new protective shipping box, and sealed in preparation for delivery.

### Benefits of Cisco Certified Refurbished Equipment:

**Peace of mind:** All products are refurbished, tested, and certified to “like-new” condition and Cisco specifications.

**Low risk:** Cisco offers a same-as-new warranty with hardware and software support through the Cisco Technical Assistance Center (TAC).

**Optimum performance:** Hardware and software upgrades help ensure maximum network compatibility performance and future scalability.

**Smart value:** Discounted pricing, no hidden costs, and financing enable customers to get the most network solution for their limited technology budget.